



For a summary of the aims of the Access Guide please <u>click here</u>. Please remember to discuss your specific requirements with HPB booking staff before confirming any HPB holidays as we can only provide a general guide in these pages.

Site Description

Duloe Manor occupies a sloping site and therefore care should be taken by those using wheelchairs. Most of the paths are either paved or tarred although there are some areas with gravel e.g. access to the tennis courts. The picnic area is accessible in dry conditions via a grassed slope.

Car Parking

There is reserved car parking adjacent to the wheelchair-adapted property and, if required, a second space is available at the top of the car park with a ramped pathway leading to property.

Reception and Public Areas

Access to Reception, the Information and Games Rooms is level and paved. Please note that entry to the Games Room (including the DVD and book library) is off the main Reception area.

Swimming Pool

There are two swimming pools at Duloe Manor - an outdoor pool immediately next to the indoor pool. They both share the changing facilities in the indoor pool complex.

There is a sloping, paved path to the swimming pools and therefore care is required. The path from the swimming pool area to reception is very steep and is unsuitable for wheelchairs.

Changing rooms: Whilst there is a disabled toilet with wash basin in the pool changing area there is no private shower. There is a general shower

in the swimming pool with hot and cold water for use prior to and after swimming. The Ladies' and Gentlemen's Changing Rooms are not suitable for wheelchair users.

Swimming Pools: Both swimming pools are of standard depth - 1.2 metres.

Entry to the pools is via slope with handrails. There is no poolside hoist.

Equipment

Equipment available on site - please speak to reception

Showering Wheelchair with large wheels and horseshoe pattern seat

Shower Seat - not fixed

Suction Grab Rails

Toilet Frame (can be used with raised toilet seat)

Raised Toilet seat (can be used with toilet frame)

Bath Board (seat fits securely across the top of the bath)

Bath Step

Bed/Chair blocks (to adjust bed height) - 9cm

Bed/Chair blocks (to adjust bed height) - 14cm

Bed Board (board to fit under the mattress to provide firmness)

Removeable bed support rail

Telephone with volume control

Set of visual/vibrating fire alarms for deaf/hard of hearing

Agrippa Pillow fire alarm

Door Ramps

Mobility Walker

Please contact site reception on 01503 263861 for agents in the area. Two Lions Wheelchairs on site for hire for a small weekly donation.

Disabled Properties

Specially adapted properties for disabled use please click here

Mobility Friendly Properties

A property suitable for those with some mobility issues or limitations, but not suitable for wheelchair access. These properties have stair-free access (but may have the odd step) and at least one bedroom and a shower room on the same level as living/dining rooms (please refer to the property description in order to verify any individual property's suitability for your requirements). Mobility friendly properties please click here