

## HOLIDAY PROPERTY BOND



*For a summary of the aims of the Access Guide please [click here](#). Please remember to discuss your specific requirements with HPB booking staff before confirming any HPB holidays as we can only provide a general guide in these pages.*

### Site Description and Public areas

Coo Palace occupies a sloping site and therefore care should be taken by those using wheelchairs. Most of the paths are either paved or tarred.

Properties in blocks A, B, C and D at Coo Palace have a relatively level access from the main car park near reception. There is reserved car parking adjacent to the wheelchair-adapted properties in block B and C. Properties in E block have car parking near the main entrance, there is a short uphill sloping path to E properties.

Reception and lounge area with tourist information and DVD library are situated in the main building on the ground floor with level access. Gym, games room, and 3/4 size table tennis table are on the 1st floor with no lift access.

[wimming Pool](#)  
The swimming pool is situated in the reception building and has disabled changing facilities.



### Equipment

Equipment available on site – please speak to reception

Showering Wheelchair with large wheels and horseshoe pattern seat

Shower Seat – not fixed

Suction Grab Rails

Toilet Frame (can be used with raised toilet seat)

Raised Toilet seat (can be used with toilet frame)

Bath Board (seat fits securely across the top of the bath)

Bath Step

Bed/Chair blocks (to adjust bed height) – 9cm

Bed/Chair blocks (to adjust bed height) – 14cm

Bed Board (board to fit under the mattress to provide firmness)

Removeable bed support rail

Telephone with volume control

Set of visual/vibrating fire alarms for deaf/hard of hearing

Agrippa Pillow fire alarm

Door Ramps

Mobility Walker

All sites hold a limited range of accessories and equipment which can be used in any of the properties. Bondholders wishing to use any accessories should request items when confirming their booking so that the site can be notified in advance.

Mobility scooters can be hired from 'The Care Shop' in Dumfries. Delivery and collection can be arranged directly with the The Care Shop for an additional cost. Through the summer months it is advised to book at least 4 weeks in advance as demand is high. Contact details for The Care Shop are Tel: 01387 251 255 / [careshopdumfries@gmail.com](mailto:careshopdumfries@gmail.com)- / [www.thecareshopdumfries.co.uk](http://www.thecareshopdumfries.co.uk)

### Adapted Properties

Specially adapted properties for disabled use please click [here](#)

### Mobility Friendly Properties

These properties are suitable for those with some mobility issues or limitations, but not suitable for wheelchair access. These properties have stair-free access (but may have the odd step) and at least one bedroom and a shower room on the same level as living/dining rooms (please refer to the property description in order to verify any individual property's suitability for your requirements).

Mobility friendly properties please click [here](#)  
(in addition to the designated mobility friendly properties, all E block (Front Line) properties are single storey properties with level access, however due to the slightly longer distance to the main building and, in some cases, car parking these have not been included in the mobility friendly property list).