

WELFARE SUPPORT EXECUTIVE



**Community Based/Home Working – West Midlands
Permanent, Full Time**

Circa £30,000 plus competitive benefits

Do you want to make a difference?

For more than 105 years, the RAF Benevolent Fund has been supporting the RAF Family. We are a key enabler of the Royal Air Forces' mission to look after its people during and after service. The Fund delivers strategic reinforcement of the RAF's duty of care, and ensures that service is valued, recognised, and people are supported even when uniforms are eventually shed. We are a national charity with international reach, delivering emotional, financial and practical support wherever and whenever it is needed. In 2024, recognising increasingly challenging times, our vital services and support continued to help those in uniform, the bereaved, families and veterans in 30 other countries. In 2024 more than 64,000 people benefited from the charity's work. It doesn't matter how long someone served or when. If they were part of the RAF, they and their family are part of our RAF Family. We will always be here to support them when they need it most.

Join the RAF Family and play your part in making a difference.

Do you want to play a part in what we do?

People are at the heart of what we do. Together we:

- Help reduce social isolation and loneliness among veterans.
- We support ill or injured men and women to have a safe place to call home, a home that meets their specific needs.
- We fund youth services on stations to provide clubs and activities for the children of serving personnel who move every few years.
- We provide grants to help with the cost of living. But this is just a few of the ways we help.

We are seeking an individual to undertake the dual role of promoting the profile of the RAF Benevolent Funds welfare offer, whilst also carrying out welfare casework. This is a community-based position working from home but covering the West Midlands: Staffordshire, Shropshire, Warwickshire, Worcestershire, Herefordshire, Gloucestershire.

Post holders will be expected to undertake holistic assessment of need both remotely (over the telephone and online) and when required in person across their region. You will be expected to work with individuals who may have complex and sometimes challenging welfare needs, assisting them by identifying appropriate support from within both the RAF Benevolent Fund and the wider statutory and military charity sector, ensuring that support is made available to meet their need through the case working process.

The successful candidate will have experience of working in a social welfare role supporting individuals and will have strong people and relationship-building skills, as well as empathy with or understanding of issues affecting the Armed Forces community.

This is home based and the candidate must have their own vehicle for use of traveling around the region covered. Occasional travel to London will be required. The successful candidate for this role will need to be Enhanced DBS checked and prove they have the right to work in the UK.

To apply, please [click on this link](#) and send your CV, together with a cover letter detailing why you believe you are suitable for this role, providing examples of how you meet the job profile when you apply through our recruitment portal.

The closing date for applications is **Wednesday 3rd September 2025, 5pm.**

A copy of the Fund's Candidate Privacy Notice can be found on our [website](#). As an equal opportunities employer, the Royal Air Force Benevolent Fund is committed to the equal treatment of all current and prospective employees and does not condone discrimination on the basis of age, disability, sex, sexual orientation, pregnancy and maternity, race or ethnicity, religion or belief, gender identity, or marriage and civil partnership. The Fund takes safeguarding seriously, and appropriate background checks will be completed. You can find out more about our commitment to safeguarding on our [website](#). This role requires an Enhanced DBS check. We aspire to have a diverse and inclusive workplace and strongly encourage suitably qualified applicants from a wide range of backgrounds to apply and join the Fund.

The Royal Air Force Benevolent Fund is a Registered Charity (No. 1081009).



EMPLOYER RECOGNITION SCHEME

SILVER AWARD 2023

Proudly supporting those who serve.



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**FUNDRAISING
REGULATOR**