



## THE HOLIDAY PROPERTY BOND OCCUPATION RULES

Please take a few moments to read this summary of the rules, which relate to all Bond and Tenancy properties. Bondholders may be familiar with them, but new Bondholders and guests of Bondholders should study them.

First and most important, please treat your fellow holidaymakers with all the consideration that you would expect to receive yourself.

1. Please do not occupy your property prior to, or vacate it later than, the time stated on the Arrival Sheet.
2. Keep the property reasonably clean and leave it with all your washing up completed and all rubbish removed.
3. Please comply with the Smoking Policy overleaf.
4. Please ensure that all costs for breakages, telephone and food packs etc are paid for prior to departure.
5. Please allow access to the Management to carry out any necessary repairs or maintenance that may be required during your holiday.
6. The property may only be used for holiday accommodation and occupancy levels may not exceed those stated on the confirmation sheet.
7. Please do not permit anything that may be a nuisance or cause damage or annoyance to any adjoining or neighbouring owner or occupier, nor undertake any action that might invalidate the insurance cover on the property or its contents.
8. Please only bring pets (maximum two) into those properties that specifically allow them and please do not keep any pet on-site without the prior knowledge of the Management. Dogs must not sit on any sofas, chairs or beds.
9. It is imperative that all swimming pool regulations are adhered to, a copy of these will be given to you with your property keys.
10. Under no circumstances are sun beds to be reserved whilst not using the pool or sunbathing. In the event of this occurrence any belongings will be removed.
11. Please ensure that an adult accompanies all children under the age of 11 at all times.
12. Please take a few moments to familiarise yourself with the Information Folder provided in each apartment. This contains all the local rules that need to be complied with and also all the information you need fully to enjoy your holiday.
13. Please complete your Registration forms (at most sites this is a legal requirement) and hand them into the office by 11am the day after arrival. At overseas sites you may also be required to present your passport.

*The above obligations apply to the Bondholder and the Bondholder's family, guests and nominees. Breaches may incur costs and in the event of any serious or persistent breach the Managers may suspend the holiday benefits under the Bond.*

***Thank you so much for taking the time to read this. We hope that you enjoy your holiday.***



## **HOLIDAY PROPERTY BOND**

### **Smoking Policy**

The new smoking policy, effective from 1<sup>st</sup> June 2013

“The principle behind this policy is to achieve a balance between the rights of smokers and non-smokers and to give effect to the wishes of a clear majority of Bondholders as expressed in a 2012 ballot.

As a minimum, we observe local laws and regulations on the prohibition or limitation of smoking. In addition, even if not covered by such laws or regulations:

1. No smoking is permitted in HPB onsite restaurants, bars or eating areas.
2. No smoking is permitted in HPB site receptions or any HPB public areas such as games rooms, libraries, club rooms and so on.
3. No smoking is permitted in the interior of any HPB self-catering units or hotel rooms.
4. Smoking is allowed on the terraces, patios or balconies of accommodation, but anyone smoking there is requested to do so with consideration for others nearby or above them and to desist from smoking if this is causing a nuisance to others.
5. Each HPB site may designate specific outside areas where smoking is not allowed and details of any such areas will be provided on arrival. If smoking outside in areas which are not designated as ‘no smoking’, Bondholders and their guests are again asked to have consideration for others and to avoid causing a nuisance. They are also asked to ensure that cigarette butts, matches and other smoking litter are appropriately disposed of.
6. Where there has been smoking in breach of these rules, this will constitute a breach of the HPB Rules & Regulations. A charge for the breach will be made equal to 50% of the published weekly user charge for the property booked (before any discounts and including any VAT). The Bondholder under whose Bond the property was booked, regardless of whether or not the smoker was that Bondholder, will be responsible for payment of this charge. If the charge is not paid or if there are serious or persistent breaches of these rules, additional sanctions under the HPB Rules & Regulations, including the suspension of holiday benefits, may be imposed.”